

Connecting South Carolina



Strategic Plan
2008 - 2010



955 Park Street
PO Box 191
Columbia, SC 29202-0191
www.scdot.org



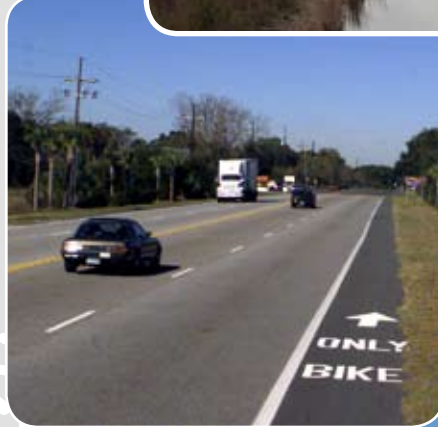
Connecting South Carolina

Our MISSION

"The department shall have as its functions and purposes the systematic planning, construction, maintenance, and operation of the state highway system and the development of a statewide mass transit system that is consistent with the needs and desires of South Carolina citizens. The goal of the department is to provide adequate, safe, and efficient transportation services for the movement of people and goods."
Section 57-1-30

Our VISION

SCDOT is **Connecting South Carolina.**



Defining the Plan

*Increase **SAFETY** both on South Carolina's highway system and within SCDOT by reducing lost work days, traffic fatalities, and traffic injuries.*

Objectives

- Reduce traffic fatalities by twenty-five people per year, and reduce traffic crashes by 3 percent each year.
- Reduce lost workdays by 5 percent annually.

*Ensure South Carolina's future by making transportation **MOBILITY** options more accessible, convenient, efficient, and easily integrated with existing infrastructures that allows the timely delivery of goods and services.*

Objectives

- Reduce congestion on interstates and other major state roads.
- Increase the use of alternative mobility options in urban and rural areas.

*Continue a proactive approach in **SYSTEM PRESERVATION** by maintaining our existing highways, through preventive maintenance, minor rehabilitation, and routine maintenance.*

Objectives

- Stop the upward trend in the number of state-owned structurally deficient bridges at a level of 6.175 million square feet by June 2010.
- Utilize the pavement improvement and preservation program to eliminate the decline of the average remaining service life (RSL) and maintain the current condition of our transportation system by December 2012.

*Advance SCDOT's **CUSTOMER SERVICE** through the ability to manage for results and promote transportation solutions that enhance communities and protect the natural and built environment.*

Objectives

- Identify twenty-five areas where we can improve products, services, and information by.
- Improve and maintain customer satisfaction ratings for both internal and external customers and consolidate all results into a report.

*Conserve **RESOURCES** throughout agency.*

Objectives

- Identify and implement twenty-five new areas where resources can be measured and streamlined annually to save costs agency-wide.
- Implement an agency-wide, central repository document management system through the coordination of existing systems by June 2010.

*Maintain a quality **WORKFORCE** of existing and future employees.*

Objectives

- Develop new programs to attract entry-level engineers through recruitment, innovations, and cross training by June 2010.
- Reduce the time to fill a vacancy by 5 percent through recruiting, retention, hiring process, training resources and streamlining paperwork and processes.